Checklist: Notifying Social Media Sites

- **Facebook**
  - You will need the following items when deactivating an account:
    - Proof of your authority, such as a power of attorney document, birth certificate, last will or testament, or your appointment as executor or administrator of the estate, and
    - A death certificate or other proof of death (obituary).
  - Go to [https://www.facebook.com/help](https://www.facebook.com/help)
  - Click on “Policies and Reporting” at the top of the page.
  - Click on “Managing a Deceased Person’s Account”.
  - Follow Facebook’s instructions on contacting them about having a deceased person’s account memorialized.

- **Twitter**
  - Go to [https://help.twitter.com/forms/privacy](https://help.twitter.com/forms/privacy)
  - Click on “I want to request the deactivation of a deceased or incapacitated person’s account.”
  - Fill out the form and submit to Twitter. Twitter will follow up after reviewing the report.

- **LinkedIn**
  - Go to [https://www.linkedin.com/help/linkedin/ask/ts-rdmlp](https://www.linkedin.com/help/linkedin/ask/ts-rdmlp)
  - Fill in information about yourself and the decedent on the form.
  - Add a link to an obituary or related news article on the death.
  - Submit report.

- **Instagram**
  - You will need the following items when deactivating an account:
    - You will need decedent’s birth certificate and death certificate and your appointment as executor or administrator of the decedent’s estate.
  - Go to [https://help.instagram.com/264154560391256/](https://help.instagram.com/264154560391256/)
  - Select whether you want to memorialize or remove the account.
  - Fill out the online form and submit.
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- **Google and YouTube**
  - You will need the following items when deactivating an account:
    - Scanned copy of your government-issued ID or driver’s license
    - Scanned copy of the decedent’s death certificate.
  - Go to [https://support.google.com/accounts/troubleshooter/6357590?hl=EN](https://support.google.com/accounts/troubleshooter/6357590?hl=EN)
  - Click on “Close the account of a deceased user.”
  - Fill in your information as well as the decedent’s.
  - Submit.

- **Pinterest**
  - Email the following information to care@pinterest.com
    - First and last name of the deceased
    - Username of the deceased’s account
    - Email address of the deceased tied to the account
    - Copy of death certificate or obituary
    - Your full name
    - Verification of your relationship to the individual:
      - Birth or marriage certificate
      - Notarized proof of relation
      - Mention in an obituary is sufficient

- **SnapChat**
  - You will need the following information to access this page:
    - Username
    - Password
  - Login in to the user’s account by [clicking here](https://example.com).
  - Follow the instructions to delete the account.